



MADERA COUNTY ANIMAL SERVICES

SERVICE DELIVERY UPDATE

March 20, 2020

The Madera County Animal Services (MCAS) team is dedicated to servicing both the humans and animals of the community. In an effort to keep shelter animals, the community, and staff safe during the COVID-19 outbreak, MCAS has modified operations and created a proactive plan to mitigate unnecessary gathering of people and would like to inform the residents of unincorporated Madera County of the following:

COVID-19 and Pets

Please be assured that the virus which causes the disease COVID-19 **does NOT affect pets** and cannot be transmitted between dogs, cats, and humans. For more information, see the following website:
www.cdc.gov/coronavirus/2019-ncov/prepare/animals.html

Field Services

Our Animal Control Officers are dedicated to promoting public safety. **At this time, our officers are focusing on emergency calls only**, which may include: law enforcement assistance, calls for severely sick or injured animals, animal bite incidents, vicious animals, loose livestock causing a public safety concern, or other emergency calls for service.

Shelter Operations

MCAS is dedicated to saving lives, providing humane treatment to animals in our care, and reuniting pets with their families. **At this time, the shelter will be closed to the public except by appointment only**. Please call 559-675-7892 to plan your visit.

- **Looking for your lost pet?**

Please check our website at:

<https://www.maderacounty.com/government/animal-services/adoptable-and-lost-cats-at-the-madera-animal-shelter> in order to see all of the pets currently at the shelter. If you see your pet on the list, please call us to arrange to come pick them up. Don't have the ability to look online? Call us and we will help you.

- **Interested in fostering an animal?**

MCAS is seeking foster care for the animals we currently have. If interested, please call the shelter at 559-675-7892 and ask for someone on the foster team.





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- **Looking to adopt a pet?**

Please check <https://www.maderacounty.com/government/animal-services/adoptable-and-lost-cats-at-the-madera-animal-shelter> for adoptable pets and call the shelter to schedule a meet and greet.

- **Need to surrender your pet?**

At this time we are delaying entry of all non-essential animals into the shelter. Please call us with questions and we can give you resources that may help you in the meantime.

- **Found a lost pet?**

At this time we are delaying entry of all non-essential animals into the shelter. Please file a Found Animal Report at <https://www.maderacounty.com/government/animal-services>. Please call the shelter if the animal is injured, sick, you have questions, or need guidance. **We are happy to help!**

- **Need to license your pet?**

For more information, call 3-1-1 or visit <https://www.maderacounty.com/government/animal-services>.

Thank you to our community for coming together during this time to assist both the humans and animals of Madera County!

