

Madera County Enterprise System Catalog

200 W. 4th Street, Madera, CA 93637 ~ (559) 675-7703 ~ Last Update December 17, 2025

Vendor and product	System purpose	Categories/types of data	Dept./primary custodian	Frequency of collection	Frequency of update
Box.com	Collaboration Platform	Documents and Images	Office of Information Technology	As needed	As needed
Cascade Software Systems, CAMS	Cost Accounting Management System	Customer Billing; Time Cards	Public Works	As needed	As needed
Central Square Technologies, Finance Enterprise	ERP System	General Ledger, Purchasing, Accounts Payable, Payrol	Auditor-Controller	As needed	As needed
Columbia Ultimate, RevQ	Collections System	Collections; Accounting	Administration; Revenue Services	As needed	As needed
Computronix, POSSE	Permit Tracking	Permit Tracking; GIS Information Layers	Community Economic Development	As needed	As needed
Deligent, eScribe	Record and broadcast video & audio of public meetings, and agendas & minutes,	Audio recording, video recording, agendas, minutes, time stamped recordings.	Board of Supervisors	As needed	As needed
ESRI, GIS Products (ArcMap, ArcGIS Pro, GIS Online)	Dynamic mapping software, Geographic Mapping, Geodatabase solutions	County system of gathering, managing, and analyzing geographic data.	Office of Information Technology	As needed	As needed
Laserfiche, Laserfiche	Digital storage of paper documents to be scanned, saved and retrieved.	Documents & images	Office of Information Technology	As needed	As needed
MadCoServices, 311	Public Service Request	Citizens Requests	Administrative Management Office	As needed	As needed
Megabyte, Megabyte	Property Tax System	Appraising; Auditing; Assessment; Ownership	Assessor	As needed	As needed
Microsoft, Exchange	Email System	Email	Office of Information Technology	As needed	As needed
Microsoft, SharePoint	Document Management and Collaboration	Interdepartmental Database of Forms and Documents	Office of Information Technology	As needed	As needed
ServiceNow.com, ServiceNow	IT Service Management system	County technical issues and resolution information	Office of Information Technology	As needed	As needed
ServicePro.Solutions.com, Service Pro	Service Request Management system	Technical service requests and resolution details	Office of Information Technology	As needed	As needed